



Important Information

Customer Services Availability

During the system maintenance on Saturday, October 13 and Sunday October 14, 2018, the following will occur.

- ATM Card Processing (including debit card signature-based and PINless transactions) will be in Stand-In mode with your ATM switch provider from 10:45 P.M. Central Time on Saturday, October 13 until 8:00 A.M. Central Time on Sunday, October 14.
- Retail Online for Precision and Business Online for Precision will be offline and unavailable to end users/customers from 11:00 P.M. Central Time on Saturday, October 13 until 8:00 A.M. Central Time on Sunday, October 14.
- All Mobiliti™ and Mobiliti Business™ products will be offline and unavailable to customers from 11:00 P.M. Central Time on Saturday, October 13 until 8:00 A.M. Central Time on Sunday, October 14.
- Telephone Banking programs will be offline and unavailable for all customers from 11:00 P.M. Central Time on Saturday, October 13 until 8:00 A.M. Central Time on Sunday, October 14.
- All Capture services including Merchant Capture (all end users/customers) and Teller Capture will be offline and unavailable from 11:00 P.M. Central Time on Saturday, October 13 until 8:00 A.M. Central Time on Sunday, October 14. For assistance contact Item Processing Client Services at (800) 998-3478 option 1.

SouthTrust Bank apologizes in advance for any inconvenience caused and assures its valued customers of its commitment to provide the highest standards of service at all times.

For any further assistance, please feel free to contact us at 1-800-413-8222